



Western Technical College

10317167 Work Ethics for the Food Industry

Course Outcome Summary

Course Information

Description	Work ethics is designed to explore the ideals and attitudes critical to job success in the service field and to prepare students to obtain and maintain gainful employment as a valued team member, with an emphasis on quality customer service for both front of the house and back of the house.
Career Cluster	Hospitality and Tourism
Instructional Level	Associate Degree Courses
Total Credits	1
Total Hours	18

Textbooks

No textbook required.

Course Competencies

1. Analyze components of work ethics and their relevance to career success.

Assessment Strategies

- 1.1. Written Product
- 1.2. Classroom Discussion

Criteria

You will know you are successful when

- 1.1. you produce a list of components of work ethics.
- 1.2. you define work ethics in your own words.
- 1.3. you participate in discussion about the importance of work ethics.

Learning Objectives

- 1.a. Define work ethics.
- 1.b. Explore the importance of work ethics in the workplace.
- 1.c. Produce a list of the key components of work ethics.
- 1.d. Ascertain important employee characteristics that employers are seeking.
- 1.e. Illustrate the importance of work ethics as compared to subject matter knowledge and technical skills.
- 1.f. Identify positive work habits and attitudes.

- 1.g. Identify behavior to correct negative work habits and attitudes.
- 1.h. Examine how ethics and morale are interrelated.

2. Demonstrate initiative, dependability, and responsibility in the classroom as well as the workplace.

Assessment Strategies

- 2.1. Written Product
- 2.2. Reflection
- 2.3. Observation

Criteria

You will know you are successful when

- 2.1. you complete the employability skills assessment.
- 2.2. you commit to being personally responsible in school and in the workplace.
- 2.3. you complete the interpersonal skills questionnaire.
- 2.4. you realize that interpersonal skills differ among ethnic cultures.
- 2.5. you value initiative.
- 2.6. you identify careers that require initiative.

Learning Objectives

- 2.a. Complete the employability skills assessment.
- 2.b. Conduct yourself in a responsible manner in school and in the workplace.
- 2.c. Complete the interpersonal skills questionnaire.
- 2.d. Describe how interpersonal skills differ among various ethnic cultures.
- 2.e. Show initiative.
- 2.f. Select careers that require initiative.